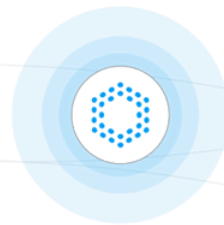


DeepScribe

LeSS Experiments & Results
at a Product Start-up Company





Scrum Pop Quiz (chat storm!)



#1 What are we inspecting, or adapting at this at this Scrum Event?

Sprint Review



Scrum Pop Quiz (chat storm!)



#2 What are we inspecting, or adapting at this at this Scrum Event?

Sprint Retrospective



Scrum Pop Quiz (chat storm!)



#3 What are we inspecting, or adapting at this at this Scrum Event?

Daily Scrum



Scrum Pop Quiz (chat storm!)



#4 What are we inspecting, or adapting at this at this Scrum Event?

Sprint Planning

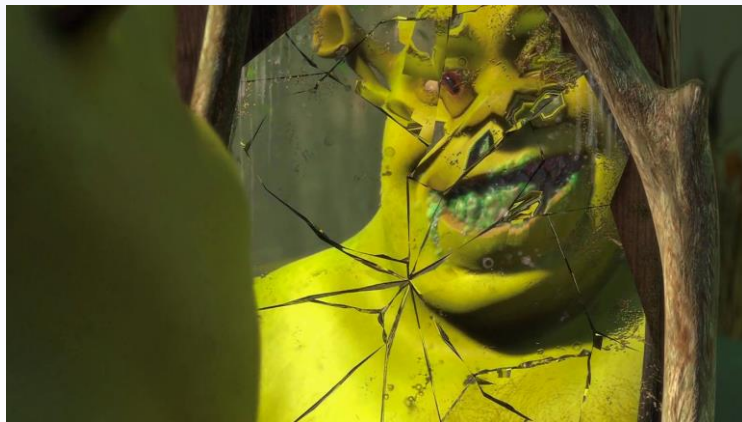
Scrum Analogy



Scrum Pop Quiz & Analogy Message

< or LeSS for that
matter! >

“Scrum doesn’t fix your problems, it exposes them.”



- Ron Jeffries

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About Me

Professional Experiences:

- LeSS Coach - 1+ year
- LeSS Practitioner - 3 years
- Scrum Master - 6 years
- Experimented w/ LeSS adoptions at 3 companies over the last 3 years
 - U.S. Bank - 11 Scrum teams
 - Ceridian - 4 Scrum teams
 - DeepScribe - 3 Scrum teams (2 Dev, 1 AI)
- Previous framework experience:
 - Nexus - 1 year as Scrum Master
 - SAFe - 3+ years as Release Train Engineer & Scrum Master (transformed from SAFe to LeSS)
 - Waterfall projects - 2+ years as Business Analyst & QA

About DeepScribe

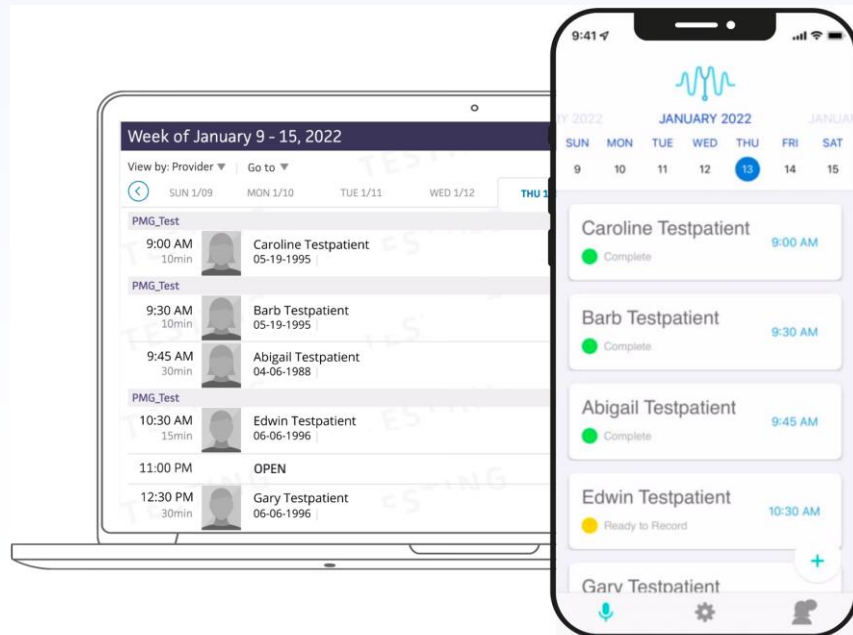


Co-founders: Akilesh Bapu & Matthew Ko

Location: San Francisco

Summary:

- DeepScribe's product is a mobile & web application that allows physicians to simply have a conversation with their patient without having to take notes, or enter the notes into their EHR system.
- DeepScribe's software & AI system will listen and produce fully HIPAA compliant SOAP notes, which are reviewed & approved by one of our medical scribes.
- Saves 3-4 hours per day, per physician \$\$\$



Product Development Structure



Eng. Scrum
Team 1

Eng. Scrum
Team 2

A.I. Scrum
Team 1

A.I. Scrum
Team 2

***AI & Eng. Team
3***

Scrum Team 4

A.I. Scrum
Team 3?



= Current



= Hiring

LeSS Experiments - Team Self-Design & System Optimization Goal

Team Self-Design Workshop & System Optimization Goal

Context leading into the *experimental* workshop:

1. Engineering needs to split from 1 Scrum team into 2. (and split off 2 more very soon)
2. Product Definition & System Optimization Goal were undefined

End Results:

1. Facilitation of a **Team Self-Design Workshop** allowed developers & stakeholders to discuss and align on product definition, system optimization goal for our product, and team composition
2. Arrived at a single product definition, single product backlog, single product owner & feature teams

Alignment with Business Objectives

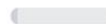
PN

Reduce dependency on highly trained scribes to produce high quality notes

Department: Product & Engineering

[Details](#) ▲

149 days



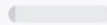
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Following

PN

100% adoption of Scwapp **Product Goal #1**

0%/100%

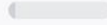


0%

PN

Deploy a tool to reduce ramp time for new scribes to 3 weeks (e.g. efficiency and note quality)

0%/100%



0%

Deprioritized so we can focus on #1

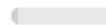
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Increase product development capacity

Department: Product & Engineering

[Details](#) ▲

149 days



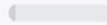
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Following

PN

Adding and ramping expected # of high impact engineers by EOY

0%/100%

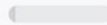


0%

PN

<25% tasks that are bugs completed per sprint

0%/100%



0%

OKR Scoreboard Experiment



LeSS Experiments - Events

Feedback from the Teams

Communities of Practice & Component Mentors



Big Thanks to Gene Gendel,
The NYC LeSS Community, and
DeepScribe!

